

CUSTOMER TRAINING SERIES

POINTS OF INTEREST:

- Information on inspections
- Payments
- Knox equipment
- Packets
- Plan status and plan review comments
- Hours of operation

For Information or Inspections:
Contact:
Fire Construction Services
719-385-5982, ext. 2



Fire Department Connection



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CONSTRUCTION SERVICES FRONT OFFICE

QUICK TIPS FOR EASIER AND FASTER SERVICE

Here are some quick tips for easier and faster service.

1) When calling for inspection, have the name of the project, address, plan review number and systems permit (if applicable) handy. We will also need to know approximately how much time you will need for the inspection. Please be aware that our office is about 5 days out for inspections. Overtime inspections- we will do our best to accommodate your dates. Have the same information available. Overtime inspections must be paid in advance.

2) Just a reminder that fees can be paid in cash, check or credit card. We accept Visa or Mastercard only. Credit card payments can also be taken over the phone. When paying over the phone, we will fax you receipt.

3) For projects that are going to need Knox equipment, it is best to order this equipment ahead of time. It will save you money and time in the long run. It does take 5-7 working days for the Knox equipment to arrive.

4) There are many different packets available for your use. These range from alarms, sprinklers, hydrants, Haz Mat, etc. The intent of these packets is to help outline requirements, procedures, and plan submittal requirements. These can be accessed on springsgov.com under Fire.

5) You can also check your plan status and plan review comments under springsgov.com under Fire.

6) Our hours of operation are from 7:30 to 4:30, Monday through Friday. We are closed from 12:00 to 1:00 for lunch.

7) Walk through hours for construction reviews and water plan reviews are Monday and Wednesday from 1:00 - 3:45 and Friday from 8:00 - 11:45.

8) Please give us a call at 385-55982, ext. 2 or e-mail us at fire-constructionservices@springsgov.com for any suggestions or ideas on how we can improve our services to you.

